

Quality policy

The management of VH Pharma a.s., Prague, recognizes quality as a top priority and one of the key factors for success and long-term prosperity. In line with the company's strategy, we strive to strengthen our position and enhance brand awareness as a reliable manufacturer and supplier of medical devices, pharmaceuticals, cosmetics, dietary supplements, and veterinary products on both domestic and international markets.

The company's management has established the following commitments:

- **Ensure maximum customer satisfaction** through high-quality products and related services.
- **Actively seek out new opportunities** for the application of our products in domestic and international markets.
- **Continuously improve offering** – develop new products and technical solutions and improve quality.
- Demand **high standards of delivery** from all our suppliers.
- **Do not tolerate poor quality work** – prevent disagreements, and if they do occur, analyse the causes and implement effective corrective and preventive measures.
- **Promote a sense of belonging** among employees and responsibility for the results of their work.
- **Continuously improve the quality management system** in line with best practices.

Consistent compliance with the requirements of the quality management system according to ČSN EN ISO 9001, ČSN EN ISO 13485, and Regulation (EU) 2017/745 of the European Parliament and of the Council, as detailed in the quality manual and system documentation, forms the basis for continuous improvement in all areas of the company's activities.

Quality policy:

- Reflects the purpose and strategy of the organization.
- Includes personal commitment from management to meeting requirements and maintaining an effective quality system.
- Provides a framework for establishing, monitoring, and reviewing quality objectives.
- Is communicated throughout the organization so that it is understood by all employees.
- It is regularly reviewed as part of the quality management system assessment, at least once a year, to ensure its continued suitability, relevance, and effectiveness.

March 2nd, 2026
in Rokycany

Ing. Bohumil Hána
Chairman of the Board